

**FACT LHO Management Committee Meeting**  
**Thursday 27<sup>th</sup> March 2008**  
**6 Crowlin Crescent**

**Present:**

Vera McGrath	Corran Street
Danny Muir	Malin Place
Joyce Carroll	Crowlin Crescent
Ellen Downes	Lamlash Crescent
Jim Ward	138 Fastnet Street
George MacMillan	Strone Road
Malcolm Robertson	Newhaven Road

**In Attendance:**

David MacKenzie	FACT
Jenny Black	FACT

1. **Apologies:** David Ford, Marie McCairns, Janette Henderson and William Brown
2. **Declarations of Interest:** None
3. **AOCB:**

It was brought to the Committees attention that there would be an open day held at Cranhill church on Monday 31<sup>st</sup> March for anyone to drop in and discuss issues regarding Health Care provision and the lack of health care facilities in Cranhill.

**4. Previous Minutes and Actions Arising:**

**Owner Occupiers** - David MacKenzie advised that via the FACT newsletter and website he invited owners to contact him to discuss forming owner's groups but he has had no response as yet. David asked the Committee if they could provide him with names of owners who may be interested in joining a discussion group.

It was advised by Committee members that there had been owner occupiers in the tenant's group that had been meeting previously in

<b>Action: D Mackenzie</b>
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2006/7 from Crowlin/Gantock and perhaps these individuals could be approached.

**Uneven Steps at Fidra Street** – David MacKenzie advised that he looked at the steps and will use FACT's environmental budget to repair and will also repair railing at Crowlin Crescent.

**FACT Management Committee Membership** – David MacKenzie has written to Councillor Frank Docherty asking him to join the FACT Committee as a co-optee.

**Training** – Training Session held on 13<sup>th</sup> March 08 was on the history of Cranhill. David MacKenzie is looking for someone to take on a project to put together a comprehensive history of Cranhill that could be published. Information and photographs can be obtained from residents.

**Action:  
D Mackenzie**

**Away Day** – Will now be held in late April, possibly a Saturday to try to accommodate everyone. David MacKenzie will set a date and venue.

**Margaret Curran MSP** – David MacKenzie sent ENVIROS Report to Margaret. Margaret will be coming out to look at closes and backcourts as she agreed to do when she attended the last Committee meeting.

**Cheques for Primary Schools** – A £25 cheque was sent to Cranhill Primary and St Maria Gorretti's. David MacKenzie spoke to both headteachers and they were both interested in the Cranhill history project.

**Minutes Agreed.**

## **5. Marie Ward – Cranhill Community Project:**

Marie Ward advised that the Project is open to the whole community. She pointed out that although the Project is based in Cranhill church it is run independently.

She listed some of the activities that the Community Project organise: fruit and veg café, library, citizens advice, I.T. suite, nearly new shop and a number of other varied events. In order to focus on Health Care Provision in Cranhill they are organizing sessions in yoga, tai chi, belly dancing, massage and cookery. Marie advised that the Health Care drop in event on Monday 31<sup>st</sup> March will be held between 10am and 2.30pm.

A Committee Member recommended to Marie Ward that the pensioners club be informed of organized events since they have around 90 members and are able to successfully spread information

throughout the local community through word of mouth.

Marie Ward was asked if she would join the Committee as a co-optee and she agreed. David pointed out to Marie Ward that she does not necessarily have to attend every single committee meeting and can put in apologies if she is unable to attend.

David MacKenzie pointed out that we now have a strong committee with Marie Ward and Frank Docherty as members.

**Action:  
D Mackenzie**

David MacKenzie is to attend Cranhill Community Project Board Meeting on Monday 31<sup>st</sup> March at 5.30pm.

## 6. Performance Report and RMA Target Setting (2008/9)

**Arrears** – Best performance ever but David MacKenzie looking for further improvements.

**Letting** – Letting properties far quicker – improved greatly.

**RMA Targets** – David MacKenzie has set targets for the next year. He had concerns that the targets would be unachievable but based on previous years FACT have always exceeded the targets that GHA set. **Committee agreed to put these targets forward.**

David MacKenzie pointed out that he wants FACT to be the best performing LHO in everything and is looking to encourage staff to be competitive in order to achieve results.

A Committee member pointed out that although we are doing well as far as performance figures are concerned there is still a lot of scope for environmental improvements, specifically back courts, which is not something that GHA rate LHO's on.

## 7. MSF Housing Futures Meeting – 1<sup>st</sup> April 2008

David MacKenzie attending meeting on Monday 1<sup>st</sup> April 2008 and is hoping that the outcome will be that the multi storey flats will be classified as Medium Core Stock. Committee approved this course of action, which was previously discussed during Taroub Zahran's visit last month. This will mean that FACT will then be able to begin investment work in the multi's, starting with addressing the flooding issue, and begin modernisation work such as double glazing, heating, new kitchens and bathrooms.

**Action:  
D Mackenzie**

**GHA Repairs Call Centre** – Committee enquired as to whether Owner Occupiers can contact the call centre with regards to issues such as

being flooded by a neighbour who is a GHA tenant. David MacKenzie will make enquiries.

**8. FARE Integration 2008/2009:**

Positive news - we will have the services of FARE continued for another year. It was pointed out that we need to ensure that FARE's reporting mechanisms are improved and that the committee are given more regular updates on the work that they are doing.

**9. Membership Applications:** Both applications approved.

It was pointed out that residents need more incentive to join FACT. It was agreed that when tenants are advised that they have to be a member of FACT to attend this years Panto trip it should hopefully increase membership numbers.

**10. Meetings/Events:**

- **North East Shared Services Steering Group meeting – Monday 31<sup>st</sup> March 2008 – Joyce Carroll attending.**

**11. AOCB:** None

**12. Correspondence:**

**Letter from Hugh Devlin** – Committee agreed that Hugh Devlin is welcome back onto the Committee.

**13. Date of Next Meeting:** Thursday 24<sup>th</sup> April 2008 at 6.30pm