

FACT LHO Management Committee Meeting
Thursday 29th May 2008
6 Crowlin Crescent

Present:

Vera McGrath	Corran Street
Joyce Carroll	Crowlin Crescent
Marie Ward	Cranhill Community Project
George MacMillan	Strone Road
David Ford	Sumburgh Street
Ellen Downes	Lamlash Crescent
Janet Henderson	Lamlash Crescent
Danny Muir	Malin Place
Jim Ward	138 Fastnet Street
Marie McCairns	Gantock Crescent
Bill Munsie	North East Shared Services
Douglas Taylor	North East Shared Services
Mary McLaren	North East Shared Services
Marie Little	North East Shared Services

In Attendance:

David MacKenzie	FACT
Jenny Black	FACT

- 1. Apologies:** Malcolm Robertson, William Brown
- 2. Declarations of Interest:** None
- 3. AOCB:**
 - SFHA event attended by Marie Ward on 28th May
 - Investors in People

4. North East Shared Services Presentations:

Bill Munsie (NESS General Manager) – spoke to the Committee about the key priorities and functions of the shared services team, their achievements so far and their objectives for the future.

Douglas Taylor (NESS Property Manager) – spoke to Committee about Investment Programmes in Cranhill. He discussed service delivery, budget restrictions and improvements.

Marie Little (NESS Service Development Co-ordinator) - Briefed Committee on the role of the Service Development team in supporting LHO's achieve continuous improvement in their services.

(Handouts were provided for each of these presentations)

A discussion followed after the presentations during which the following issues were raised:

Land/Landlord Services – It was pointed out by the Committee that they have been unhappy with this service for many years. Bill Munsie said that other LHO's achieve better results with the service they receive from Land/Landlord Services and that perhaps David should speak to the manager at Balmore Housing Office to discuss how he has tackled these Cleansing issues.

Windows at Lamlash Crescent – A Committee member advised that houses in Lamlash Crescent were in need of new double glazed windows as they currently have timber framed windows in place that are around 25 years old and are ineffective at keeping out noise and drafts. Douglas Taylor asked for specific addresses of the properties affected but made no promises.

Investment Budget – Committee enquired as to how budgets could be cut when rent has increased. Bill Munsie replied that budget has not been cut, it is the same amount of money but it is just spread over a longer time period.

Multi-storey Flats – Committee wanted to know what budget was available for investment in the multi-story's as they have not had any modernisation work carried out in them at all and badly need new window's, heating, kitchens and bathrooms, as well as major plumbing issues. Douglas Taylor advised that they have not looked at budgets for this stock yet.

New Builds – A Committee member voiced their disappointment in the absence of plans for GHA new builds in Cranhill. Bill Munsie explained that new builds were working out around £100,000 per unit and that GHA do not have the financial resources to fund this. He advised that funding for new builds had to be reserved for Regeneration areas such

as Sighthill, Red Road where demolition is taking place. He also pointed out that the level of government funding available to GHA for building new houses is far less than that set aside for other Housing Associations.

5. Previous Minutes and Actions Arising:

NRT – Brian Healy, Neighbourhood Relations Manager, has been invited to speak at next Housing Management Sub Committee meeting on 5th June 08.

GHA Chairs Forum – David MacKenzie highlighted the importance that a Committee member attends these meetings if David Ford is not able to. The next meeting is 25th June 2008.

Action:
D Mackenzie

GESH Building – Building being done up to be a centre for children with learning difficulties. David MacKenzie will look into this further.

Spanish Lessons – David MacKenzie advised that there is a strong possibility that Playbusters would provide Spanish lessons in Cranhill for both adults and children.

Action:
D Mackenzie

Pigeon Huts – New one in Startpoint Street . David MacKenzie will investigate.

Minutes Agreed

Housing Management Sub Committee - David MacKenzie to attend next meeting.

6. Performance Reports:

Arrears and Letting performance are excellent. Need to focus on former tenant arrears and environmental issues.

7. Home/Away Day – Saturday 7th June 2008:

Meeting in FACT office at 9.00am. Fullerton Park Hotel for lunch.

8. FACT AGM 2007/8:

28 days notice has to given to FACT to members. Date to be confirmed.

9. Request from GERA to use roofspace at 25 Soutra Place:

GERA was formed by merging East End Partnership and Greater Easterhouse Development Company. The organisation help to get people back to work.

GERA propose that a dish be placed at the top of 25 Soutra Place to allow GERA to extend their existing network to include Westwood Business Centre.

It was explained that the dish would be around the size of an A4 sheet of paper and would be attached securely on to the building. Committee were advised that there would be no health implications as the radiation the dish emits is just slightly more than a single mobile phone.

The committee advised that they would get back to GERA in the next few weeks with an answer.

10. FACT Membership Requests: All approved.

11. Meetings/Events before next Management Committee:

- **North East Shared Service Steering Group meeting - Monday 23 June 2008**
- **GHA Tenant participation event - Monday 23 June 2008 @ Radisson Hotel**
- **GHA Chairs Forum – Wednesday 25 June 2008**

12. AOCB:

Investors in People – David MacKenzie advised that he is looking to achieve Investors in People Award for FACT. He advised that he did not believe that this would involve the Committee in any work and that it would mainly involve staff. He pointed out that this was at a very early stage and he would provide the Committee with more information when he has it.

13. Correspondence:

East End 5K run looking for volunteers to help on the day – Sunday 29th June 2008 @ Tollcross Park - Brought to Committees attention.

14. Date of Next Meeting: Thursday 26th June 2008 at 6.30pm