

FACT LHO Management Committee Meeting
Thursday 30th April 2009
6 Crowlin Crescent

Present:

Vera McGrath	Corran Street
David Ford	Sumburgh Street
Janet Henderson	Lamlash Crescent
Danny Muir	Malin Place
Joyce Carroll	Crowlin Crescent
Jim Ward	138 Fastnet Street
Marie McCairns	Gantock Crescent
Laura McGoran	Crowlin Crescent
Ellen Downes	Lamlash Crescent
Malcolm Robertson	Newhaven Road
Hugh Devlin	138 Fastnet Street
Jennifer Dunn	GCC
George MacMillan	Strone Road

In Attendance:

David MacKenzie	FACT
Jenny Black	FACT

1. **Apologies:** None
2. **Declarations of Interest:** None
3. **AOCB:**

Bogus Callers – A Committee Member advised that one of their clients had recently had a man call at her property and ask to come in to inspect work that had been done. The tenant let the man in but explained that she had not had any investment work carried out in her home. The man left the property without incident but the tenant was concerned as she did not know why he had called. David MacKenzie advised he has contacted everyone he can think could possibly have had cause to visit the tenant but none of these people had been to her home therefore he advised that it is now a Police matter. Committee requested that a warning against bogus callers be put in the newsletter

advising tenants to be careful who they are allowing into their homes and to report anything suspicious.

Rats – Committee Member requested that letters are sent out warning that the Council is putting rat poison down in the backcourts. They also suggested that the letter should ask residents not to throw bread out for the birds and to dispose of their rubbish properly to prevent attracting the rats.

4. Previous Minutes and Matters Arising:

Investment - A Committee Member advised that City Building had done a very poor job of rewiring their son's house in Carntyne. David MacKenzie pointed out that this was not our area and that we will be meeting with City Building before the investment work commences in Soutra Place and will be monitoring the work throughout, we also have the added bonus of having the Concierge on site.

Blue Bins – Councillor Dunn to enquire regarding frequency of uplift of blue bins as it now appears to be only twice a month. A Committee member pointed out that residents are not squashing their rubbish up enough and are causing the bins to become full quickly. Only 2 bins per close and these are always full well before they are due to be emptied.

Update from Councillor Dunn

- **Cranhill Park** – is not subsiding. The Council are going to apply soil to the land and aerate it.
- **Litter Pick** – Scheduled for June 2009.
- **Graffiti** – Councillor advised that she would contact Community Safety Team if we advise her of which areas we require graffiti removed from.

Minutes Agreed

5. Cranhill History:

The Committee watched a video produced by Douglas McCreath detailing some of his memories and experiences growing up in Cranhill. Douglas is keen on obtaining more information regarding the history of Cranhill, he will therefore be involved in the History Project meetings. Next meeting Thursday 14th May 2009 at 9.30am.

6. RMA Extension:

RMA extended until October 2010. The Regulator will be carrying out an audit week commencing 4th May 2009.

7. Performance Report:

Overall Year End – Really good performance for year 08/09.

Lost Rent – Halved in a year. This increase in rental income has allowed the GHA to freeze the rent charge for tenants living in non-core stock e.g. our multi-storey flats.

Give Ups – Big reduction in the number of give-ups compared to last year.

Homeless Lets – Target is now set at 45% of lets to homeless. David MacKenzie advised that FACT's performance is around average for homeless lets when compared with other GHA LHO's. The Committee would like to see other RSL's taking their fair share of homeless cases and not just the GHA.

8. Chairs Forum Update:

Chair advised that the Engagement and Empowerment strategy needs the backing of stakeholders (Scottish Government, Glasgow City Council and tenants) before it can be implemented. It was pointed out that the road LHO's are being pushed down now is what was rejected previously. GHA has been backed by Chairs Forum but these are the same people who wrote to The Regulator supporting what FACT had said. The source of statistic that 86% of tenants were in favour of the RMA was questioned.

David MacKenzie said that he would like to see the Steering Group meetings covering major issues like these.

Chair advised that GHA are looking to set up Regional Committees and have said that they do not want Chairs attending. There was concern that this could mean that less experienced people attend these meetings and may be less likely to speak up.

The Committee agreed that the FACT Chair (or other Management Committee member attending a meeting in his place) has the authority to speak on behalf of the Committee.

9. Estate Action Group Update:

Should start to see an improvement in close cleaning service since GHA have taken this over. Specification has improved. Committee Member advised that windows and front of closes are still not being cleaned.

Backcourt maintenance is still being carried out by GCC on the same Service Agreement as before (interim agreement). This service may then go out to tender.

Next Estate Action Group Meeting 11th May 2009.

10. Repairs Update:

GHA now has control over the repairs. Tradesmen wearing GHA logo on uniforms. Previously City Building were in charge of raising job lines, now GHA. Aim to improve repairs service, need to get job done first time.

11. Stair Cleaning Service and Backcourt service update: Discussed previously in Item 9.

12. Meetings/Events before next Management Committee:

- Housing Management Sub Committee meeting Thursday 7 May 2009
- Chairs Forum Wednesday 27 May 2009

13. Correspondence:

East Glasgow Community Health & Care Partnership and Cranhill Partners Group invite to Seminar to hear findings of Cranhill Health Needs Assessment – 19th May 2009. Copy of invite to be sent out to Committee.

14. Date of Next Meeting: 28th May 2009 @ 6.30pm